

# The Meduit Healthcare AI Buyer's Guide:

## *Questions to Ask When Considering Artificial Intelligence RCM Solutions for Healthcare*

A central graphic of a dark blue, diamond-shaped chip with the letters 'AI' in light blue. The chip is surrounded by a complex network of glowing blue and orange lines and dots, suggesting a digital or circuitry theme.

AI

As one of the top five healthcare revenue cycle management (RCM) solutions companies in the country, Meduit leads the industry with innovative products that leverage artificial intelligence (AI) to accelerate revenue and drive efficiency through our MeduitAI™ solutions. With our proven expertise backing us, our team is pleased to offer this “Healthcare AI Buyer’s Guide” that asks and answers the most frequently asked questions we hear in the marketplace today.



KEY QUESTION	MEDUIT	COMPETITORS
<b>Does the company specialize in healthcare revenue cycle management (RCM) solutions?</b>	Yes. All MeduitAI solutions are built just for healthcare RCM by our own AI RCM developers and activated and managed by our healthcare RCM experts.	<i>Look for a company that is specifically focused on innovative AI tools for the healthcare revenue cycle to generate cash faster and support financial health and recovery.</i>
<b>Does the company also offer non-AI RCM solutions that effectively leverage one another?</b>	Yes. Meduit seamlessly integrates across operations from solutions that leverage AI to jobs that are best done by humans. This pairing ensures the right solution for the right job and the right outcome.	<i>Along with AI tools, the company should also offer human healthcare RCM expertise. AI works best in tandem with people in order to advance results across the RCM spectrum. Some jobs are ideal for AI, while others require human intervention. The right mix is essential to maximize results.</i>
<b>Can the company customize RCM solutions for certain tasks?</b>	Yes. Meduit's SARA Family of Bots (Supervised Autonomous Revenue Associate) is a perfect example of our customizing solutions to solve specific task problems unique to a client.	<i>Ensure the company can customize solutions that fit your organization's specific needs. AI is not a cookie-cutter solution. AI needs to be deployed in a manner that fits the needs of the enterprise.</i>
<b>Does the company have a track record and history of working successfully in healthcare RCM?</b>	Yes. Meduit has decades of experience in healthcare RCM and serves 850+ hospitals, health systems and physician groups across 46 states with healthcare RCM solutions that accelerate cash.	<i>Be sure the company has a track record in the industry and ask to see demonstrable results of their efforts.</i>
<b>Does the company provide exemplary customer service to both its clients and their patients?</b>	Yes. Meduit is known for our compassionate and caring approach to our clients and the patients they serve.	<i>A compassionate and caring communication style is particularly important in the sensitive healthcare RCM arena when dealing with patients. It's more than just computerized automation. Be sure the company can demonstrate its dedication to a positive communication style.</i>

## About Meduit

**Meduit is one of the nation's leading revenue cycle solutions companies** with decades of experience in the RCM arena, serving 850 hospitals and large physician practices in 48 states

**Meduit combines a state-of-the-art accounts receivable management model** with advanced technologies and an experienced people-focused team that takes a compassionate and supportive approach to working with patients.

**Meduit significantly improves financial, operational and clinical performance,** ensuring that healthcare organizations can dedicate their resources to providing more quality healthcare services to more patients.

Learn more about MeduitAI and the complete suite of Meduit healthcare RCM solutions at [meduitrcm.com](https://meduitrcm.com)

